

BloomNet Business

Management System (BMS)

Release Notes

Date 05/31/2024

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New Self Service Route4me

Introduction

BMS POS and BMS LITE users can now utilize the "Route4Me Registration" page to self service their account.

This new page will allow the user to create their route4me account without the need to contact Tech Support Department. This will expedite the process for the user to start using Route4Me and allow for self-training as well.

How to create a route4me account

Before attempting to create an account with Route4Me, the user will need to be logged as a manager in the BMS system:



Once logged in as a "Manager", the user can hoover over My Shop and then over Delivery Management in order to see the new option "Route4Me Registration":

My Shop My Cust	ome	ers Qu	uick Links	5 My A	ccount
Shop Information)elivery	010	On-Hold	<u>0</u>
Payment Options					
Tax Management					
Delivery Management	*	Delive	ry Zones		
Catalog Management	>	Delivery Fees And Options			
POS Management	>	Manag	e Deliver	y Stops	
Employee Management	>	View D	elivery E	atches	
Auto-Print Diagnostics		Routes	tine Regi	stration	
Service Credentials Editin	9	\square	Ň		
Marketing		MA			
Reporting			1		

Once the user clicks on this new page, the Route4me Account Registration Page will come up:

🥙 Home My Shop	My Customers Quick Links My Account Help	Stores	Current User: BMS Adm
Awaiting Delivery/Pick-up	Out for Delivery 010 On-Hold 0 In Wire	2 Outbound Orders	Q Messages <u>4</u>
Route4Me Acc	ount Registration		Return
	Tree Sector		
	Register New Account	2	
	Email Address:		
	First Name:		
	Last Name:		
	Password:		
	Confirm Password:	_	
	Create Account		

It is here that the user will need to fill out the required fields in order to create the new Route4Me account and synch it with BMS account. If the account was successful, the user will be presented with the following page:

Route4Me Account Registration	Return
Thank you!	
Your new Route4Me Account has been created successfully and is linked to BMS!	
🕁 Download training pdf	
> Android training videos	

This page will contain a link to our Route4Me Training video and a link for our Route4Me Training manual if they wish to print it.

In the event, that the email the user is using to create the Route4Me account is already in existence, the user will be presented with this page:

Route4Me Account Registration	Return	
\otimes		
Account Creation Temporarily Unavailable		
W994 - SAFEWAY FLORAL #1045		
Please contact our Customer Service Department at ###- ###-#### for assistance.		
The email address you entered is already in use		

From here, the user can click on "Return" to try and use a new email address or can contact our Tech Support Department by calling 866-256-6663 or using the LiveChat option at the bottom of the screen.

Bug Fixes

Order Details page was not receiving status updates.

The field Delivery Provider Status was not receiving update status past the status of picked_up. This was noticed on a Doordash order, however it may affect other DSPs as well. This release has ensured the functionality is fixed.

Designer productivity report throws an error.

The designer productivity report was providing an error if an employee did not clock in while designing orders. This release has ensure the functionality is fixed.

Bloomnet orders not auto-printing when auto-accepted.

When the account is set up to only auto print accepted orders, if bloomnet orders were set to auto accept the orders were not printing. This release has ensure the functionality is now working as expected. Now auto-accepted orders on BMS accounts with a set up to auto-print accepted orders will ensure Bloomnet orders print.

Miscellaneous

- Enable 3rd party delivery service while creation master route4me account.
- Add Webhook to self service route4me page.
- Set BMS to only use AWS for roadie Images.
- Fixed Null exception loading to environment URLs.
- Clean DoorDash Errors.
- Fixed delivery orders not moving to archive tables.
- Fixed validation error entities.

About BloomNet

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